

Skywave Technologies

<https://www.skywavetechnologies.com/careers/specialist-senior-support-engineer/>

IT Specialist/Senior IT Support Engineer

Responsibilities

- Support and Consult our international Customers on-site and remotely
- Ensure delivery of high quality IT solutions and services, based on a fixed schedule
- Maintain and increase high levels of Customer satisfaction with our IT Services

Requirements

- Any Nationality, male or female
- Bachelor Degree or higher in Computer Science or related field
- At least 3 years of IT Systems & Services Management experience
- At least 3 years experience and proven success in related positions
- Senior Level in Microsoft Technologies, Windows OS, Office 365, Cloud/Azure, Exchange Server & Network environment (routers, switches, access points, firewalls and VPNs)
- Solid Expertise in Risk Management, IT Security, Endpoint Security, Data Protection; Firewall, Backup, Antivirus
- Excellent skills in general IT Infrastructure support & proactive IT Consulting
- Ability to create, follow up and follow through with IT Plans, Policies, IT Budgets and IT documentation
- Strong Knowledge of IT Auditing, License compliance, Asset Management, Quality Assurance
- Cisco, ITIL, Microsoft certificates will be an advantage
- Knowledge in PDPA Compliance will be great
- Fluent and confident in **English language**, written and verbally, is a **MUST**

Soft Skills

- **Great service mind**, with ability to understand our customers' business goals, user problems and how to support and solve them with best solutions
- Proactive with highly responsible attitude, always willing to acquire new skills
- Excellent, smooth communication skills with technical and non-technical clients
- Self-motivated, 100% reliable and diligent
- You've also got to be a nice, loyal and balanced person that fits into our creative team, happy to support your colleagues and clients

Skywave Technologies offers attractive remuneration, flexible working hours and a great teamwork experience to the right candidate.

Interested candidates are invited to forward their application letter with detailed resume, references, last salary, expected salary and recent color photograph **BY EMAIL** to: careers@skywavetechnologies.com

Only complete applications can be considered!

Hiring organization

Skywave Technologies (Thailand) Co., Ltd.

Job Location

Bangkok